

Bartender Job Description

We are seeking an experienced and enthusiastic bartender to join the On Cloud Wine team! The ideal candidate will possess a deep knowledge of wines, including varietals, regions, and pairing suggestions. Responsibilities include greeting and serving guests with exceptional hospitality, maintaining a clean and organized bar, managing inventory, and providing insightful recommendations to enhance the guest experience. Strong communication skills, a polished and professional demeanor, and a passion for wine are essential. Join us to create memorable experiences for our discerning clientele in a friendly and inviting atmosphere.

On Cloud Wine

- Extensive wine knowledge may be required - will also train.
- Responsible for ordering, receiving, stocking, and maintaining par levels for the bar supplies and Inventories for ON Cloud Wine. (Food management will handle kitchen ordering)
- Controls daily beverage and labor costs that meet or exceed goals set.
- Enforces Wisconsin and Federal laws and regulations regarding Alcohol sales.
- Lead will be expected to supervise bar staff, motivate, and train staff at management discretion.
- Assisting with scheduling bartenders and servers
- Confirms guests' orders including any special needs or requests from server's using the POS system, ensuring that all orders are accurately rung into the POS
- Check completed orders with the guest's original order
- Process orders for all beverages
- Perform cash handling, Credit Card transactions, and input into the POS system
- Maintain and control secure storage for supplies and inventories
- Serve guests with minimal delay and timely service
- Providing guests with the BEST experience possible
- Take pride in and maintaining an organized workspace (keep it neat and clean)
- UP-sell!! Wine, food, beer, and any retail items
- Handles any guest questions/complaints or issues in a professional manner
- Follows security open and close procedures to safeguard cash and other assets

Qualifications for a Bartender

- Must work with job aids such as safety cutters and cleaning chemicals
- Must stand and walk for long periods of time
- High school graduate or equivalent
- Must be able to work in a fast-paced environment providing courteous service and engaging the guests in conversation
- Full Time Lead Position that requires full flexibility, ability to work evenings, weekends, varied schedule
- Must display ability to work with POS system & sound system
- Capability to interact with customers
- Knowledge of Alcohol awareness and safety
- A GUEST FIRST ATTITUDE 😊

Interested applicants please contact Randy Larson via email
Randy@spiritsofnorwayvineyard.com or call 414-430-5020